SERVICE BRIEF

IT Overview

Tektonic provides customized Proactive IT monitoring and support that delivers Enterprise IT standards to small and medium organizations.

Tektonic Proactive Maintenance Plan
Reduce downtime, increase profitability, and make your technology work for you.

Tektonic is dedicated to keeping your technology investment up and running smoothly so you can focus on your business. You can relax knowing our partnership with your organization means we take your IT personally, and strive to keep your staff productive with the tools they need to drive your business forward.

Change the way you think about IT with Tektonic. Think of us as your Outsourced IT Department. We strategically optimize and protect your infrastructure while performing day-to-day maintenance that keeps your users from experiencing downtime.

"It's like having your own In-House IT Department."

Proactive Monitoring and Maintenance
Detect and stop IT issues before they affect your bottom line.

Tektonic's IT Services are built to cover all of your IT support needs, from your employee workstations to your servers, and even other devices on your network that are necessary for your organization's efficiency. By performing regular maintenance and monitoring your systems, we can drastically reduce the amount of downtime your staff experience.

Our team is always looking out for your business and your goals, and can help you meet your IT needs as you expand. Our proactive maintenance can keep your IT investments running smoothly and our experienced support staff can assist your users with any technology-related issues.

The Benefits of Flat-Rate IT
Finally budget your IT expenses

Imagine being able to finally budget your technology. Imagine how much faster issues will get resolved if your entire staff can call for support without increasing your monthly IT expenses. With Tektonic, you and your staff can rest assured that you can focus entirely on other business issues that need your attention, not your IT. In the long run, you save money with fewer issues, less downtime, and a no-surprises flat-rate that's designed to work for small businesses.

Supplement Your Current Internal IT
Benefit from Tektonic 's Flexibility

Already have an internal IT department or a technical guru on site that handles most of your day-to-day IT issues? Tektonic isn't out to replace them, but we can certainly supplement and assist your current internal IT staff providing our monitoring, maintenance, and support. Your current IT staff will be able to take advantage of us as we strive to prevent downtime. If your current IT department is overloaded, Tektonic is the perfect solution for lightening their workload to ensure the rest of your company continues to function without a hitch.

SERVICES

- Network Care
- Server Care
- Desktop & User Care
- Backup & Disaster Recovery
- Content Filtering

FEATURES

- Slash the cost of IT
- Proactive monitoring and protection
- Flat-Rate IT is easy to budget and we provide an updated yearly IT budget.
- Reduce and prevent downtime across your entire infrastructure
- Support, set your own service levels
- Monthly/Quarterly meetings with your Solutions Integrator who knows your IT inside and out
- Monthly/Quarterly Visits, Budgets & Reports
- Iron-clad backup and disaster recovery
- Your infrastructure is thoroughly documented at all times and available online

Get Tektonic! Call Us TODAY!

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